

UNC CHARLOTTE

COMPLAINANT QUICK REFERENCE GUIDE



Office of Civil Rights and Title IX

Cato Hall, Suite 132
(704) 687-6130

civilrights.charlotte.edu

civilrights-titleix@unc.edu

SEXUAL MISCONDUCT & INTERPERSONAL VIOLENCE RESOURCES

On-Campus Resources

The following on-campus resources are always available for student use. Those marked with an asterisk are confidential resources. It is important to note that if you elect to only use confidential resources, the University has limited ability to fully respond.

Counseling and Psychological Services*

PHONE: (704) 687-0311

WEBSITE: caps.charlotte.edu

Student Health Services*

PHONE: (704) 687-7400

WEBSITE: studenthealth.charlotte.edu

Office of Civil Rights and Title IX

PHONE: (704) 687-6130

WEBSITE: civilrights.charlotte.edu

Police and Public Safety

EMERGENCY: (704) 687-2200

NON EMERGENCY: (704) 687-8300

WEBSITE: police.charlotte.edu

Off-Campus Resources

Utilizing these or other off-campus resources does not limit a student's ability to also use on-campus resources. There may be costs associated with utilization of these off-campus resources.

Safe Alliance

24-HOUR SEXUAL ASSAULT AND
DOMESTIC VIOLENCE HOTLINE

PHONE: (980) 771-4673

WEBSITE: safealliance.org

United Way of Central Carolinas

PHONE: 2-1-1

WEBSITE: uwcentralcarolinas.org

Atrium Health University City

PHONE: (704) 863-6000

WEBSITE: atriumhealth.org/locations/detail/atrium-health-university-city

What if I do not want to use any resources on campus but still need support?

While UNC Charlotte has many great resources on campus to support its community members, we understand that some individuals may wish to receive support off-campus for any number of reasons. The Office of Civil Rights and Title IX can assist in connecting you to community resources, and some of these resources are also listed in the Interpersonal Violence Resource Guide (civilrights.charlotte.edu/interpersonal-violence-resource-guide).



COMPLAINANT QUICK REFERENCE GUIDE

More information about the Office of Civil Rights and Title IX, related University policies, and support/resources can be found on our website at civilrights.charlotte.edu.

What should I do if I have experienced an incident of sexual misconduct or interpersonal violence?

You are empowered to decide your next steps following an incident of sexual misconduct or interpersonal violence. The Office of Civil Rights and Title IX is available to discuss your options and provide supportive measures. During your meeting, a Case Manager will be able to speak with you regarding any academic and personal concerns, connect you with resources both on- and off-campus, and help facilitate accommodations. Please call our office at (704) 687-6130 to schedule a meeting.

Depending on the specific circumstances of the incident, you may wish to seek medical care to address any physical needs. A medical professional can conduct necessary exams, treat any injuries, and collect evidence and preserve evidence as appropriate.

It is important to know that it is your choice whether or not to pursue the involvement of law enforcement. Engaging with our office does not necessitate police involvement, however, it is important to note that some protective measures may require a partnership with law enforcement. Know that a Case Manager can help navigate these options with you.

Self-care is of the utmost importance following an incident of sexual misconduct or interpersonal violence. Please know that there are many University resources ready and willing to help. You may engage these resources on your own, or a Case Manager is always more than happy to connect you with these resources. Many of these resources may be found in our Interpersonal Violence Resource Guide at civilrights.charlotte.edu/interpersonal-violence-resource-guide.

Where can I report what happened to me in order to hear my options about possible formal grievance processes?

There are several ways you can connect with the Office of Civil Rights and Title IX. Online, you can visit our website to submit an incident report as well as further explore services and support at

UNC Charlotte. Please complete the linked form, found under "[Report of Sexual and Interpersonal Misconduct](#)." You may also send an email to civilrights-titleix@unc.edu. Lastly, you may call (704) 687-6130 or present in person to the Office of Civil Rights and Title IX to request a meeting.

Regarding pursuing formal charges, a Case Manager will be able to discuss your options with you. It is important to note that there are several policies that govern behavior at UNC Charlotte, and your options may vary depending upon your unique circumstances and needs. Our office is happy to answer any questions you may have so that you can make an informed decision.

Is what I discuss with the University and any supportive measures confidential?

The Family Educational Rights and Privacy Act, or FERPA, is a federal law that protects the privacy of student educational records, and identifying information regarding the alleged incident and the students involved is considered part of your educational record under FERPA. While not strictly confidential, the Office of Civil Rights and Title IX will work to protect your information and only share it on a need-to-know basis. For example, if engaging in case management, information may be shared to coordinate the supportive measures you request. In the case of an investigation, your testimony will be used in accordance with University policy. Information is not shared with family/caregivers without your written consent.

Someone is retaliating against me because I sought support from the Office of Civil Rights and Title IX, what can I do about this?

The University has strong policies against retaliation. If you fear you are being retaliated against for reporting an incident of sexual misconduct or interpersonal misconduct or participating in a formal investigation, please promptly report this concern to the Office of Civil Rights and Title IX by calling (704) 687-6130 or emailing civilrights-titleix@unc.edu. Directions to our office can be found on our website at civilrights.charlotte.edu.

Do I have to move forward with a formal investigation/complaint to receive supportive measures?

You may receive resources/accommodations through the Office of Civil Rights and Title IX regardless of whether or not you choose to move forward with a formal process. You are empowered to decide how best to move forward while prioritizing your care and healing.

I am struggling academically and personally due to this experience, what accommodations are available to me?

Someone who has experienced an alleged incident of sexual misconduct or interpersonal violence may experience long-term impacts on their physical and mental well-being. In the Office of Civil Rights and Title IX, we care about the safety, well-being, and success of all of our community members, and we are available to support you whether the alleged incident occurred during your time as a student or prior to your enrollment. We would be happy to meet with you to discuss available resources/accommodations to support your overall academic and personal welfare. Please note, however, that a formal grievance process is only available related to incidents that occurred during a Respondent's enrollment.

Supportive measures are available to mitigate any possible impacts an alleged incident has had on your academic performance. At your request, a faculty accommodation letter can be sent on your behalf to initiate pursuing academic accommodations. Such supportive measures may include extra time on assignments, excused absences, rescheduled exams, course withdrawals due to extenuating circumstances, or taking incompletes.

A Case Manager will also be able to speak with you regarding any needs you may have related to your personal well-being. UNC Charlotte has many resources on campus and there are also many resources available off campus which are highlighted in the Interpersonal Violence Resource Guide at civilrights.charlotte.edu/interpersonal-violence-resource-guide.